Uniden®

XDECT SSE45 Series

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Australia: www.uniden.com.au

OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- This unit is NOT waterproof. DO NOT expose this unit to moisture.
- DO NOT expose this unit to rain.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm.
 There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

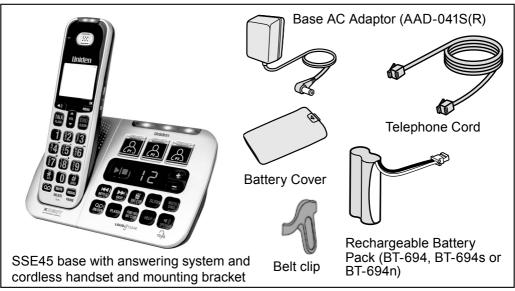
Important Notice:

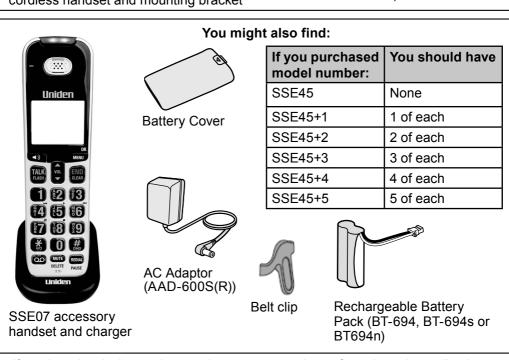
• Under power failure conditions this appliance may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

General Notices for New Zealand Model:

- The grant of a NZ Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
- The maximum volume setting of this telephone exceeds the Telecom specified volume requirement. Telecom takes no responsibility for the high volume available on this telephone, who believe this telephone is too loud should contact the manufacturer at the website indicated on owner's manual warranty page.
- For telephone networks other than Telecom there may be a charge incurred for local calls if the Insert 0 feature is on. Turn Insert 0 off.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

WHAT'S IN THE BOX?





- If any item is missing or damaged, contact your place of purchase immediately. Never use damaged products!
- Need help? Get answers at our website: www.uniden.com.au for Australian model

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INSTALLING YOUR PHONE

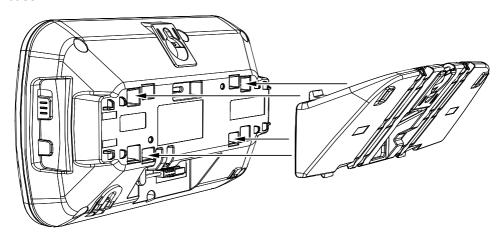
Set Up the Base

(The base mounting stand comes pre-fitted for Desktop use)

Attach the stand

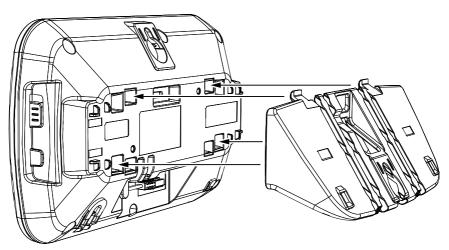
For Desktop use

- 1. Turn the stand so the word DESK is right-side up (it will be on the left).
- 2. Insert the flexible tabs of the stand into the notches at the top of the base.
- 3. Push on the rigid tabs of the stand to lock them into the notches at the bottom of the base.



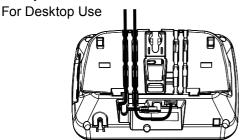
For Wall Mount use

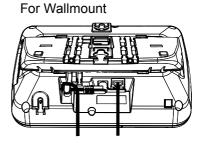
- 1. Turn the stand so the word WALL is right-side up (it will be on the left).
- 2. Insert the flexible tabs of the stand into the notches at the bottom of the base.
- 3. Push on the rigid tabs of the stand to lock them into the notches at the top of the base.



Connect the Power and Telephone Cords

Connect the base AC adaptor to the power jack and the telephone cord to the **TEL LINE** jack. Route the cords as shown below:





- 1. Plug the AC adaptor into a standard 240V AC power outlet, and connect the telephone cord to a standard telephone wall jack.
- 2. If you are mounting the phone on the wall, place the mounting slots over the pins on the wall plate, and slide the base down to lock it into place.

Charge the Battery

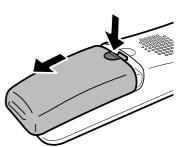
- 1. Unpack all handsets, battery packs, and battery covers. If you need to remove a cover, press in on the notch and slide the cover down and off.
- 2. Line up the battery connector with the jack inside the handset; the connector only fits one way.
- Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
- 4. Replace the battery cover and slide it into place.
- 5. Use an AC adaptor to connect the power jack on the base to a regular indoor (240V AC) power outlet. Connect any chargers the same way.
- 6. Place a handset in the base with the display facing forward. If the battery icon does not begin cycling through levels, reseat the handset or connect the base to a different outlet. For two or more handsets, place each handset in a charger.
- > Charge all handsets completely (about 15 hours) before using.

Connect the Telephone Cord

Use the telephone cord to connect the TEL LINE jack on the base to a standard telephone wall jack.

Test the Connection

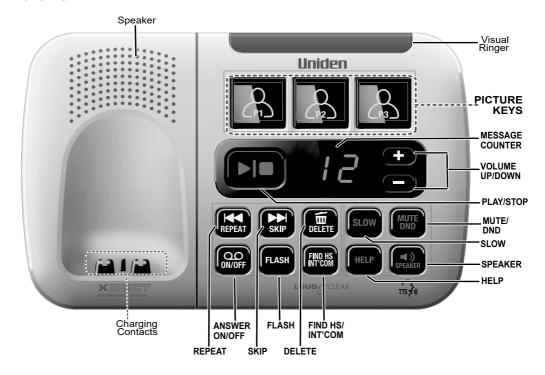
- 1. Pick up the handset and press TALK/FLASH. The handset sounds a dial tone, and the display shows *Talk*.
 - If you don't hear a dial tone or the display shows *Check Tel Line*, check the connection between the base and the phone jack.
- 2. Make a quick test call. (Press TALK/FLASH to hang up.)
 - If there's a lot of noise, check for interference (see page 32).
- 3. Test all handsets the same way. If you can't get a dial tone, move the handset closer to the base.



GETTING TO KNOW YOUR PHONE

Parts of the Base

Front View



Key Icon	What it does
VOL UP/DOWN	 In standby or when the phone is ringing: increase/decrease the ringer volume During a speaker call or while a message is playing: increase/ decrease the volume.
PLAY/STOP ►I■	In standby: start playing new messages.While playing a message: stop playing messages.
MUTE/DND	 During a call: mute the microphone. While the phone is ringing: ignore this call (mute the ringer). In standby: press and hold to turn DND Mode on or off (page 22).
SLOW	 During message playback: reduce the speed of the answering system playback by 30%. Real Time: When on a call, slows down the speed of the other party's voice.
SPEAKER	Switch a normal call to a speakerphone and back.

HELP	Press to dial an emergency number.
FIND HS/INT'COM	In standby: page all handsets so you can find a lost one. (pg 16)
DELETE TO	 While playing a message: delete this message. In standby: delete all messages. While outgoing greeting is playing: Delete the greeting.
FLASH	During a call: switch to a waiting call.
SKIP ►►	While a message is playing: skip to the next message.
ON/OFF 🕰	Turn the Answering system on and off.
REPEAT ◀◀	 In the first 2 seconds of a message: go to the previous message. Anytime after that: restart the current message.

Side View



Key Icon	What it does
VISUAL RINGER	 In standby: adjust the brightness of the base visual ringer (see page 22).
AUDIO RINGER	In standby: cycle through 4 different ringer tones and 2 melodies (see page 22).

Parts of the Handset



> Visual Ringer: Flashes to indicate an incoming call.

Flashes to indicate a message in the unit's answering system.

Key Icon	What it does	
TONE	During a call: adjust the audio tone (see page 32).	
MENU/OK	In standby: open the menu.	
	In any menu or list: select the highlighted item.	
PHONEBOOK ₩	Press to display the phonebook menu options.	
VOL UP/DOWN	In standby: increase/decrease the ringer volume.	
♦	During a call: increase/decrease the volume.	
	In any menu or list: move the cursor up/down one line.	
END/CLEAR	During a call: hang up.	
	In any menu or list: exit and go back to the previous operation. While entering toxt: delete the lest character, or press and hold to	
	While entering text: delete the last character, or press and hold to return to Standby.	
#/DND	When entering text: insert a space.	
	When in standby mode: press and hold for 2 seconds to display the	
	DND Mode menu. See page 22 for details.	
REDIAL/PAUSE	In standby: open the redial list.	
	During a phone number entry: insert a 3-second pause. When entering as a diting a pumpler into the phone healt. Enter a	
	When entering or editing a number into the phonebook: Enter a 3-second pause.	
MUTE/DELETE	When the handset is ringing: mute the ringer.	
	During a menu operation: delete indicated text or item.	
	When entering text on your phone: delete text the the left of the	
	cursor. Press and hold to delete the entire entry.	
QQ ON/OFF	Turn on/off the Answering System.	
TALK/FLASH	In standby: start a telephone call (get a dial tone). During a call, switch to a qualities and leads to the call.	
	During a call: switch to a waiting call.When screening calls: pick up the call.	
	In a list: dial the selected number.	
	When in Hold mode: releases hold.	
SLOW	During message playback: reduce the speed of the answering	
	system playback by 30%.	
	Real Time: slows down the speed of the other party's voice.	
SPEAKER ◄))	In standby: start a telephone call (get a dial tone).	
	During a call: will return to earpiece speaker.	
	 When screening calls: pick up the call. In a list: dial the selected number. 	
	When in Hold mode: release Hold.	
BOOST	During a call: boost the volume of the earpiece (see page 22).	
*/≂	In text edit mode: changes upper and lower case.	
/~~	Press and hold to lock or unlock keypad	
L	1	

Reading the Display

The table below shows some of the possible icons and what they mean. Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.



Icon	What it means
BOOST	The volume of the earpiece is boosted (see page 22).
	The ringer is turned off: this handset will not ring when a call comes in. (To turn on the ringer, with the phone on standby, press the VOL UP \(\text{key}. \) The icon disappears and the handset will now ring when a call comes in.)
	You have a voice message waiting (see page 25).
a	Privacy Mode is on: no other handset can use the line or join your call.
4))	The speakerphone is on.
	The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty.
Î	T-coil mode is on.
ANS ON	Answering system status.
ECO)	Energy saving mode is on (transmission power reduced).
0	A reminder message has been set.

Using the Belt Clip

To attach the belt clip

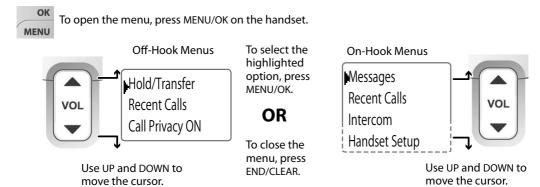
- 1. Line up the holes on each side of the handset.
- 2. Insert the belt clip into the holes on each side of the handset.
- 3. Press down until it clicks.

To remove the belt clip

Pull either side of the belt clip to release the tabs from the holes.

USING THE MENUS

Your phone displays different menus depending on whether you are on-hook or off-hook. Off-hook menus are *Hold/Transfer*, *Recent Calls*, and *Call Privacy*. *Hold/Transfer* and *Call Privacy* are unique to off-hook menus but *Recent Calls* is common to both off-hook and on-hook menus.



- The phone exits the menu after 30 seconds if no keys are pressed.
- Press END/CLEAR during a call to back out of a menu without hanging up.

Hold/Transfer Menu (Off-Hook Menu Only)

This menu option only displays when you are off-hook or on a call and you press **MENU/OK**. Hold/Transfer lets you page a specific handset or transfer the call to or page all the handsets.

Call Privacy Menu (Off-Hook Menu Only)

This menu lets you turn Call Privacy on and off. With Call Privacy turned on, no other handsets can connect with your conversation. Going on-hook (ending your conversation) resets Call Privacy to off.

Messages Menu

Press **MENU/OK** and select *Messages*. You can select *Play Message* (from your answering system) or *Voice Mail* (from your provider's voice mail service).

Answering System Messages

When you select *Play Messages* from the Messages menu, the system announces the number of incoming messages stored and begins playing them back. See page 27 for details.

Voice Mail Messages

When you select *Voicemail* from the Messages menu, the system automatically dials the voice mail access number you entered. If you have not set one up, then the *Edit V-mail No.* screen displays. You can enter the voice mail access number and press **MENU/OK** to confirm. You could also go to the *Advanced Setup* menu and select the option *Edit Voicemail*, to enter or edit the voice mail access number.

Recent Calls Menu

The Recent Calls menu lets you view the Caller ID list (up to 50) or the Redial list, a list of the last 10 calls made from that handset.

Intercom Menu

The Intercom feature allows two-way communication between handsets only. For more information, see page 25.

Menu Option	What it does
All	Pages all handsets.
Handset	Lists the handsets available for paging.

Handset Setup Menu

You can change these settings separately for each handset.

Menu Option	What it does
T-coil	Turn on T-coil mode to reduce noise on hearing aids equipped with a telecoil (T-coil) feature. T-coil mode shortens talk time, so keep your battery fully charged.
Ringer Tones	Choose this handset's ring tone. As you highlight each ring tone, you hear a sample. To confirm, press MENU/OK.
Personal Ring	Turn on personal ring so you can assign a special ring tone to people in your phonebook. With Caller ID, this handset uses the assigned tone when the person calls.
Auto Talk	Have this handset answer a call when you pick it up from the cradle (without pressing any keys).
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.
Banner	Change the name used on the handset's display.
Key Touch Tone	Have your keypad sound a tone when you press a key.
LCD Contrast	Choose the contrast of the display from ten different levels.
Caller Announce	Turn on the Text-To-Speech (TTS) feature (see page 23).

Answering Setup Menu

Refer to page 27 for details on setting up your answering system.

Reminder Setup Menu

Refer to page 31 for details regarding the Message Reminder Setup.

Date & Time Setting Menu

You need to set the clock so messages get the correct time stamp. Setting the date and time on the base or any handset will set it on all handsets/bases.

When you select Date & Time, the system displays the date and time with the first digit of the date flashing. Use the 0 - 9 keys to enter the date and time. When you enter a number, the curser moves to the next position. Press **VOL UP** to move to the previous position or **VOL DOWN** to accept the current entry and move to the next position. Press **MENU/OK** to accept the date and time you just entered. To automatically set up time, refer below, *Advanced Setup Menu: Time Adjustment*.

Advanced Setup Menu

The settings on this menu affect all the handsets and the base. Only one handset at a time can change these settings.

Menu Option	What it does
Set Line Mode	Do not change this setting unless instructed to by customer service.
VMWI Reset	Reset the Visual Message Waiting Indicator (see page 26).
Edit Voice Mail	Edit your voice mail access number (see page 13,25).
Time Adjustment	Select Set by Caller ID to allow phone network to automatically set cordless phone system time.
Insert 0	This feature adds "0" or "00" at the beginning of the number received from Caller ID. The default setting for New Zealand is On. The default setting for Australia is Off.

Call Blocking Menu

See page 23 for a detailed description of the Call Blocking feature.

Entering Text on Your Phone

Use the 12-key dial pad anytime you want to enter text into your phone (a name in the phonebook, the handset banner, etc.).

То	Press	То	Press
Move the cursor left	UP	move the cursor right	DOWN
erase the character at the cursor	MUTE/DELETE*	erase the entire entry	and hold MUTE/DELETE.
switch between upper and lower case letters	*/==>	enter a blank space	#DND
		enter a symbol	o repeatedly.

^{*} MUTE/DELETE on the handset MUTE/DND on the base.

USING YOUR PHONE

То	Earpiece	Speaker	
make a call, dial the number, then	Press TALK/FLASH.	Press Speaker .	
answer a call	Press TALK/FLASH.	Press SPEAKER.	
hang up	Press END/CLEAR or place the handset in the cradle.		
ignore the call (mute the ringer)	Press MUTE/DELETE (to mute the ringer) or END/CLEAR (to cut the call) while the phone is ringing.		
switch to/from the speaker	Press SPEAKER.		
mute the microphone	Press MUTE/DELETE.		
	Press again to turn the microphone back on.		
put a call on hold	Press MENU/OK, then select Hold/Transfer.		
return to a call on hold	Press TALK/FLASH.	Press SPEAKER.	

[•] After 2 minutes 50 seconds on hold, the call will be disconnected.

Change the Volume

To Change the	When	Press
earpiece volume for each handset	earpiece or speaker	UP to increase the volume. DOWN to decrease it.
speaker volume	(playing messages, etc.)	
ringer volume	the phone is in standby	

[🕦] If you turn the ringer all the way down, that particular ringer turns off.

Finding a Lost Handset

With the phone in standby, press **FIND HS** on the base. All handsets beep for 1 minute; to cancel, press **FIND HS** again or press any handset key.

[≥] If you want to change the volume of Caller ID announcements, change the ringer volume.

Using Caller ID and Call Waiting

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of the incoming calls; if you turned on, Caller Announce (Text-To-Speech), it also announces the name. Contact your telephone provider for more information.

Caller ID List	Redial List
 The phone saves the information for the last 50 received calls to the CID list. An asterisk (*) marks any calls received since the last time you checked the list. In standby, all handsets show how many calls came in since the last time you checked the CID list. 	Each handset remembers the last 10 numbers you dialed on it.

То	Press	
open the CID list	MENU/OK and select Recent Calls/Caller ID.	
open the redial list	REDIAL/PAUSE.	
scroll through the lists	DOWN to scroll from newest to oldest.	
	UP to scroll from oldest to newest.	
dial the current number	TALK/FLASH or SPEAKER.	
delete the current number	MENU/OK, then select Delete Entry.	
add the current number to this handset's phonebook.	MENU/OK, then select Store Into Pb. The phone displays the Edit Name screen (see page 18).	

Once you display a CID or redial entry, you can delete it or add it to a phonebook. You can also add CID entries to a call block list, or delete all of them.

Deleting All Numbers in the CID List on This Handset

With the phone in standby, press **MENU/OK** and select *Recent Calls*. Select *Caller ID to* display the Caller ID list. Select any number from the list. Press **MENU/OK** again to display various options. Scroll and select *Delete All*. Select *Yes*, when *Delete All*? prompt appears on the screen. The screen displays, *Deleted!*

Using Call Waiting

If you get a Call Waiting call, the phone can sound a tone and display any CID information received for the waiting call.

For Australia:

Press TALK/FLASH and then press 2 to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press TALK/FLASH and then 2 again.

For New Zealand:

Press TALK/FLASH to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the 1st caller, press TALK/FLASH again.

Using the Phonebook

The base can store up to 200 entries in its phonebook. All handsets share the same phonebook, so only one handset can access it at a time.

То	Press	
open/close the phonebook	Press PHONEBOOK	
scroll through the entries	Press PHONEBOOK and then select either Home or Speed Dial. Select Home, then select the option View Number; Use the following keys to scroll: DOWN to scroll through the entries from A to Z. UP to scroll from Z to A.	
jump to entries that start with a certain letter	the number key corresponding to the letter you want.	
dial the current entry	TALK/FLASH or SPEAKER.	
edit the current entry	MENU/OK, then select <i>Edit</i> .	
delete the current entry	MENU/OK, then select Delete. To confirm, select Yes.	

Adding/Editing Phonebook Entries

- 1. To add a new phonebook entry (with the phone in standby), press **PHONEBOOK**. Two options display on the screen, *Home* and *Speed Dial*.
- 2. Select the option *Home* and then select *Create New*. Enter a name and number, then select a personal ring.

To add the current number to the phonebook,

- press MENU/OK and select Store into PB. The Edit Name screen displays. Edit the information. Press MENU/OK.
- The Edit Number screen with the current number displays. Edit the phone number
 if you need to, otherwise press MENU/OK. If you need to edit the number, press END/
 CLEAR or MUTE/DELETE to back up the cursor and delete numbers. Re-enter the correct
 numbers. The Personal Ring screen displays. Select a ring then, press MENU/OK to
 save.
- If you need to enter a pause between the numbers, press REDIAL/PAUSE; you'll see P in the display. (The dialing will pause for about 3 seconds per a digit.)

Deleting All the Phonebook Entries

With the phone in standby, press **PHONEBOOK**. Select the option *Home* and then select *Delete All*. To confirm, select *Yes*.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number as a regular phonebook entry and use the phonebook to send the code number.

- 1. Make your call normally. When you hear the prompt that asks you to enter your code number, open the phonebook and find the entry.
- 2. Press MENU/OK to send the code. If you change your mind, just close the phonebook.

Speed Dial/Picture Keys

You can assign a name from phonebook to each dial keys from 0 to 9 on the handset. When you assign names to dial keys 1 to 3 on the handset unit, they are also assigned to the base unit picture dial keys P1, P2 and P3 respectively.

- 1. With the phone in standby, press **PHONEBOOK** and select the option *Speed Dial*. The speed dial numbers correspond to the numbers (0 through 9) on the twelve key dial pad.
- 2. Select any number, depending on which key you want that particular contact number to correspond to, and press MENU/OK.
- 3. The options, Registration and Delete, display on the LCD.
- 4. Select the option, Registration and press MENU/OK.
- 5. Select the option, *Home* and press **MENU/OK** The phonebook for the handset and will display.
- 6. Select the relevant phonebook and choose the desired contact number. Press MENU/ OK to review the number. Press MENU/OK again to save the entry.
 - Each speed dial number can be assigned to only one entry.
 - If the speed dial number is already assigned, the phone shows the name of the entry assigned to the number. If you want to change it, select the number, and the phone overwrites the exisiting assignment.

Using Speed Dial

With the phone in standby, on the handset, press and hold the desired number key till *Speed Dial* displays on the screen. When the relevant contact number displays on the screen, press **TALK/FLASH** or **SPEAKER** to make a call.

On the Base

When you assign names to dial keys 1 to 3 on the handset unit, they are also assigned to the base unit picture dial keys P1, P2 and P3 respectively.

- 1. With the phone in standby, press the **SPEAKER** and then press the relevant Picture/ Speed Dial key.
- 2. The phone dials out the speed dial number.

Removing Assigned Speed Dial

- 1. With the phone in standby, press PHONEBOOK and select the option Speed Dial.
- 2. Select the name that you want to remove and press MENU/OK.
- 3. The options, Registration and Delete, display on the LCD.
- 4. Select the option, Delete and press MENU/OK.

HELP FEATURE

Emergency Call

Use the SSE 45 **HELP** feature to reach out to contacts of your choice in an emergency situation. Before you make the emergency call, you need to ensure that you have recorded an emergency message and updated the SOS contacts in your phonebook.

Record Emergency Message

You can record an emergency message on your SSE 45 base. This is the message that is heard by the other party, when they answer an emergency call. The maximum length of the message is 30 seconds. Ensure that your instructions are short and clear. Follow the steps below to record an emergency message.

- Press and hold ON/OFF+DELETE keys on the base till you hear a prompt asking you to record your message.
- 2. Speak your message in a loud and clear voice towards the front of the base. To stop recording, press **PLAY/STOP**. It's recommended that you add the instructions, "to answer this call, press the hash key on your telephone" to your personal message.
- 3. The base will automatically playback the recorded message after recording.
- 4. To return to standby state, wait till the playback ends or press PLAY/STOP.
- 5. If you press **DELETE** during playback, the Emergency Message will be deleted and the phone returns to the standby state.

Editing the SOS Entries in the Phonebook

You need to add the contact number to the SOS entries in your phonebook. On the SSE45 Handset.

- 1. Press **PHONEBOOK**. Select *Home* and press **MENU/OK**. The *option, 'View Number', 'Create New', 'Delete All'*, displays.
- 2. Select the option View Number and press MENU/OK. The phonebook entries display.
- 3. Scroll down, if needed, to select SOS1 entry and press **OK**. SOS1 entry displays.
- 4. Press MENU/OK. Select Edit and press MENU/OK. Edit Name SOS1 displays.
- 5. Do not change the name. Press MENU/OK. Edit Number displays.
- 6. Enter the desired phone number and press MENU/OK.
- 7. The next settings are not required for emergency dial. Press MENU/OK to continue and save. Saving and Done! displays.

Repeat for SOS2, SOS3, SOS4 and SOS5 entries.

Creating New SOS Entries in the Phonebook

If no SOS entries are pre-stored in the phonebook then follow the steps above but select *Create New* at step 2 and name the entry *SOS1* and continue the steps to edit the number and save the entry.

If you enter less than 5 SOS numbers, for example, you add just one SOS number, the Pendant will call that one number 5 times. Or if you add 2 numbers, it will alternate between those two numbers till it completes 5 calls.

Make an Emergency Call

1. Press and hold HELP for 2 seconds to activate it.

And after that?

- 2. The base will first dial out the first emergency number (stored in the SOS1 entry).
- a) As soon as the first emergency number is dialled, the pre-set emergency message will play, "This is an emergency call, to accept press the # key on your telephone now." This message will be heard on the speaker and the outside line, and is repeated every 3 seconds. If a personal emergency message has been recorded, it will play that message first and then the pre-set message.
- 2. b) If the first emergency number is not answered after 60 seconds, then the next emergency number is dialled. This is repeated, if necessary, until all 5 numbers have been dialled.
- 3. When the outside line answers the call and presses the # key, then the microphone is activated and you can now talk through the base.

To end a call:

 Press and hold HELP for 2 seconds, or until you hear a beep tone to disconnect an emergency call.

USING SPECIAL FEATURES

Real Time Slow Talk

With the *Real Time Slow Talk* feature, you may listen to the other person's voice at a speed that is slower than normal.

- During a conversation, press SLOW to slow down the speed of the other person's voice.
- 2. Press **SLOW** again to return normal playback speed.
- ➣ This feature is optimised to extend normal speech of a short nature such as; "Welcome to Uniden" or "Please press 1".
- > The extension feature is not applied when the caller's speech is already slow, or the sentence spoken is long and continuous.

Playback Slow Talk

With the *Playback Slow Talk* feature, you can listen to the answering machine messages at a slower speed than normal.

- 1. During message playback, press **\$LOW** to slow down the playback speed.
- 2. Press **SLOW** again to return normal playback speed.
- Slow Talk feature does not work during intercom and will deactivate after each call ends and when you stop playback.

Adjusting the Base Ringers

Visual Ringer

The visual ringer blinks for the following conditions:

- · Incoming call outside line
- Incoming call page

You can change the brightness of the base visual ringer. The **VISUAL RINGER** switch is on the right-hand side of the base. Slide the switch to HIGH, LOW, or OFF (It doesn't affect the audio ringers).

Audio Ringer

The **RINGER** key is also on the right-hand side of the base. Each time you press the key, it will cycle through 4 ringer tones and 2 melodies.

Using the Audio Boost

The Audio Boost feature enables you to increase the earpiece volume for normal and intercom calls.

- During a call, press BOOST.
 The BOOST icon is displayed on the screen.
- 2. Press VOL UP/DOWN repeatedly to increase or decrease the volume.

DND (Do Not Disturb) Mode

You can silence the ringers on the base and all handsets at the same time. It doesn't
affect the visual ringers.

- With the phone in standby, press and hold MUTE/DND on the base. The phone
 automatically turns on the answering system and shows DND Mode On in the
 display on each handset. (The answering system answers any incoming calls without
 playing anything through the speaker.)
- You can also press and hold #/DND on the handset. The *DND Mode* menu displays. You can choose to have DND mode always on or select a duration from 1 9 hours.
- To cancel, press MUTE/DND or #/DND again.
- If you turn the answering system off while DND mode is on, the phone turns off DND mode.

Using Caller Announce

With the Caller Announce feature, you can turn on Text-To-Speech so your phone can announce names in different situations.

- You have to turn on Caller Announce separately for each handset (see page 14).
- To change the volume of CID announcements, change the ringer volume. To change the volume for all Caller Announce features, change the speaker volume.
- To make sure it doesn't interrupt a call or an intercom page, the phone only uses Caller Announce when it starts out in standby.
- It takes at least 2 rings for the phone to receive CID information and announce it. If the phone is answered before the end of the second ring, the phone won't announce the name of the caller.

Setting Caller Announce

- 1. Press MENU/OK and scroll to Handset Setup. Press MENU/OK to select it.
- 2. Scroll to Caller Announce; press MENU/OK to select it.
- 3. Select On or Off and then press MENU/OK to select it

Call Blocking

If you subscribe to Caller ID, you can save phone numbers to the call block list. When a call comes in, the phone compares the received phone number to the numbers on the call block list. If the phone number is on the list, the phone replaces the caller's name with *Call Blocked* and blocks the call.

The call block list holds 20 entries, and all handsets share the same list. You can add entries by selecting *Add Call Block* in the CID menu that displays after you have viewed the CID record or through the *Call Blocking menu* (see below). (Only one handset can edit the call block list at a time.)

With the Call Block PRO feature, you can register individual contact numbers or even certain digits, to block calls from those numbers. For example, if you register "02 9597 9" then all calls from contact numbers beginning with "02 9597 9" will be blocked. If you register "02 9597 9xxx" then all calls from that particular contact number will be blocked.

1. In standby, press MENU/OK and scroll down to select the option *Call Blocking*. The following four options are displayed; *View Number*, *Create New*, *Private Number* and *Unknown Number*.

- 2. Select the option, *Create New*. You will be given the option to enter a name, press **MENU/OK** after you have finished doing so.
- 3. Next, enter the desired number (along with the area code, where necessary) and press MENU/OK to save.

Under the Call Blocking menu, use the following options:

View Number to view all the numbers that have been blocked.

Private Number, to block all calls from private numbers.

Unknown Number, to block all calls from unknown numbers.

Using Multi-Handset Features

> To use the features in this section, you need at least 2 handsets.

Expanding Your Phone

- Your base supports a total of 6 cordless handsets, including any that came with your phone.
- You must register accessory handsets to the base before using them. Handsets that aren't registered display a "not registered" message. For registration instructions, see page 34 or the accessory handset manual.

Using Conference Calling

- When an outside call comes in, two handsets can join in a conference call with the outside caller.
- To join the call, just press TALK/FLASH. To leave the conference call, hang up normally; the other handset remains connected to the call.

Using Privacy Mode

- To activate Privacy Mode on a call in progress, press MENU/OK, select Call Privacy Off and press MENU/OK. As long as privacy mode is on, no other handsets can join your call.
- Privacy Mode turns off automatically when you hang up or put the call on hold; to turn it off press MENU/OK, select Call Privacy On and press MENU/OK.

Call Transfer

То	Press	
transfer a call	1. Hold/Transfer from the menu.	
	The system puts the call on hold. Select the handset you want to page, or <i>All</i> to page all handsets.	
	When the other handset accepts the call, you'll be disconnected, but you can join the call again.	
cancel a transfer	TALK/FLASH to return to the call.	
accept a transferred call	TALK/FLASH to answer the page and speak to the other handset. Then, press TALK/FLASH to speak to the caller.	

Intercom

- Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- If an outside call comes in during an intercom call, press TALK/FLASH to hang up the intercom call and answer the outside call.

То	Press
make an intercom page	TALK/FLASH to get the dial tone and then select <i>Hold/Transfer</i> from the menu. Select the station you want to talk with, or <i>All</i> to page all stations. When another handset accepts the page, you will be in an intercom call.
cancel a page	END/CLEAR.
answer an intercom page	TALK/FLASH.
leave an intercom call	END/CLEAR. Both handsets return to standby.

Using Voice Message Notification

- If you subscribe to a voice mail service, your phone can notify you when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification.
 The voice mail service provided by your telephone service provider is independent from the built-in answer machine of the SSE45. Contact your voice mail provider for information.
- Depending on your telephone service provider, when you have new voice mail messages, you may be alerted in the following ways:
 - the display may show a message icon, (if your phone has an LCD display),
 - the dial tone will sound different (you will hear an interrupted dial tone), and/or
 - the charge LED on the Handset will flash (Flashing Message Indicator).

- 1. Press MENU/OK, select *Messages* and then choose *Voicemail*. The system automatically dials the voice mail access number you entered.
- 2. If you have not set one up, then the *Edit V-mail No.* screen displays. You can enter the voice mail access number and press **MENU/OK** to confirm. OR You could also go to the *Advanced Setup* menu and select the option *Edit Voicemail*, to enter or edit the voice mail access number.
- Contact your telephone service provider for your voice mail access number.

After you listen to your messages, the message icon disappears, the dial tone returns to normal, and/or the charge LED on the Handset stops flashing. If not, you can reset it by going to the menu, and selecting the option *Advanced Setup* and then choose *Reset VMWI* menu. To confirm, select *Yes*.

Using an Optional Headset

You can use a standard telephone headset (2.5mm diameter jack) with your handsets.

To purchase headsets, visit our website; www.uniden.com.au for Australia

- To install a headset, remove the headset jack cover and insert the headset plug into the jack.
- Just make and receive calls as usual, and use your headset to talk to the caller after the call connects.
- While you connect a headset, the handset automatically mutes the earpiece.

Staying in Range

Your system will alert you when you are out of range (or about to go out of range).

If	Then
the handset and base are connected (intercom call) and no signal from the base	the handset sounds an error tone and <i>unavailable</i> at this time displays.
the handset is in Talk mode and moves out of range	the outside line is put on Hold for 30 seconds and then dropped. The LCD alternately displays, <i>End of Range</i> , and a prompt message displays, " <i>Move towards Base</i> ".
the handset and base are in standby mode and the handset does not get a signal from the base for 15 seconds	the LCD alternately displays, Out of Range and Check Base Power.
audio deteriorates	the handset sounds an error tone. The LCD alternately displays, <i>End of Range</i> , and <i>Move toward base</i> .
you are trying to go off-hook	An error tone sounds. The LCD alternately displays, <i>Out of Range</i> and <i>Check Base Power</i> .

USING THE ANSWERING SYSTEM

Answering System Options (Answering Setup)

You can change the answering system options from any handset. Just open the menu and select *Answering Setup*.

Menu Options	What it does
Security Code	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 30).
Ring Time	Set the number of rings (6, 9, or 12) before the system answers. If you have the Ring Time set to Toll Saver, the system answers after 2 rings if you have new messages and 4 rings if you don't. (see page 30 for more details).
Record Time	Set the time (1 or 4 minutes) for callers can leave a message. Choose <i>Announce Only</i> if you don't want the system to let callers leave a message.
Message Alert	Have the base beep every 15 seconds when you have a new message. The alert stops after you listen to all your new messages or if you press any key on the base.
Call Screen	Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see page 29).
Answer On/Off	Turn your answering system on or off. (To turn your system on or off from the base, just press 0N/0FF .)
Record Greeting	Record an outgoing message or greeting (see page 28).
Greeting Options	Switch greetings or delete your greeting (see page 28).

Accessing the Answering System

With the phone in standby, you can access your system from the base or remotely from any handset. Only 1 handset or the base can access the system at a time. During remote access;

- The system beeps so you know it's waiting for your next command.
- You can press the number key shown next to each command instead of scrolling through the screens.
- Press MENU/OK and select Messages/Play Message to listen to your answering system messages. The LCD displays CID information for the current message.
- 2. The LCD also displays actions you can take while the message is playing. Press the number on the keypad that corresponds to the action you want to take. If you stop the message, the LCD displays 2:Play instead of 5:Stop.

ANS ON Q	o Ø 图 6 自
Anderson,	Jim
11:35 AM	24/05
1:Repeat	3:Skip
4:Delete	5:Stop

Recording Your Personal Greeting

Your personal outgoing message or greeting can be between 2 seconds and 30 seconds long. If you don't want to record a greeting, the system uses the pre-recorded greeting: 'Hello, no one is available to take your call. Please leave a message after the tone.'

From a Handset

- 1. Access the Answering Setup menu and select Record Greeting.
- 2. Press MENU/OK, a message displays, *To Start, Press Ok.* Press MENU/OK. Wait until the system prompts, "*Record greeting*", before speaking.
- 3. Press MENU/OK to stop recording. The system plays back your new greeting.
- 4. To keep this greeting, press END/CLEAR. To re-record it, go back to step 2.

Switch Between Greetings

From a Handset

- 1. Press MENU/OK and select Answering Setup/Greeting Options.
- 2. The current outgoing message plays.
- 3. During playback, press **MENU/OK** to switch between the preset outgoing message and the message you created.

Delete Your Greeting

Access the *Answering Setup* menu and select *Greeting Options*. Your recorded greeting will be played back. Press **MUTE/DELETE**, when the greeting is being played. The system announces, "*Greeting has been deleted*" and displays, *Deleted!*

After recording the greeting, if you want to delete it, press MUTE/DELETE, when the greeting is being played. The system announces, "Greeting has been deleted" and the LCD displays, Deleted!

Getting Your Messages

To	From the Base	From the Handset
	Press PLAY/STOP.	Press MENU/OK, then select Messages/Play Messages.
play new messages	The system announces the number of new and old messages, then plays each new message (followed by the day and time if set) in the order it was received.	
	Wait at least 5 seconds after th	ne message starts playing,
restart this message	Press REPEAT.	Select 1:Repeat.
replay an earlier	Within 2 seconds after a messa	age starts playing,
messages	Press REPEAT.	Select 1:Repeat.
skip a message	Press SKIP .	Select 3: Skip.
slow down message playback	Press SLOW . Press again to return to normal playback speed.	Press SLOW. Press again to return to normal playback speed.
delete a message	While the message is playing,	
	press DELETE .	select 4:Delete
delete all messages	With the phone in standby, press DELETE ; press DELETE again to confirm.	Not available.
play old messages	After the system plays the new messages,	
	press PLAY/STOP again.	select 2:Play.
stop playback	Press PLAY/STOP.	Select 5:Stop.

Screening Your Calls

You can use the answering system for call screening. While the system takes a message, you can listen on the base speaker (if you turn on Call Screen) or from a handset. Only one handset can screen calls at a time. If another handset tries to screen the call, an error tone will sound, a message, "Unavailable at this time", will be displayed on the screen and the handset returns to standby.

То	From the Base	From the Handset
turn on Call Screen	Not Available.	Press MENU/OK then select Answering Setup/Call Screen menu. Turn Call Screen on or off.
hear the caller leaving a message	Just listen to the caller over the speaker.	Press MENU/OK.
answer the call	Not available	Press TALK/FLASH.
mute the call screen without answering	Press PLAY/STOP.	Press END/CLEAR or return the handset to the cradle.

If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.

Using the System While You're Away from Home

You can also operate your answering system from any touch-tone phone. Before you can use this feature, you have to program a security code.

Programming a Security Code

With the phone in standby, open the menu. Select *Answering Setup*, then select *Security Code*. Use the number keypad to enter a two-digit security code (01 to 99). Press **MENU/OK** when you're finished.

Remember to make a note of your new security code!

Dialing in to Your System

- 1. Call your telephone number and wait for the system to answer.
 - If you have the Ring Time set to Toll Saver, the system answers after 2 rings if you have new messages and 4 rings if you don't. You can hang up during the third ring.
 - If your answering system is off, it will answer after about 15 rings and sound a series of beeps instead of your greeting.
- 2. During the greeting (or beeps), press # and immediately enter your security code. (If you enter it incorrectly 3 times, the system hangs up and returns to standby.)
- 3. The system announces the time, the number of messages in memory, and a

help prompt. It beeps intermittently to let you know it's waiting for a command.

#1	Repeat message	#5	Stop playback
#2	Play message	#6	Turn the system on
#3	Skip message	#9	Turn the system off
#4	Delete message	#0	Hear help prompts

4. When you hear beeping, enter a 2-digit command from the chart:

≥ If you don't press any keys for 15 seconds, the phone will hang up and return to standby.

REMINDER SETUP

Reminder Messages

You can record messages and set reminders to them. After you record a message, set the date and time, and the base will playback the recorded message at the set time.

You can set up to three reminder messages. You can set reminders once (one-off) or on a daily/weekly basis.

- 1. With the phone on standby, press MENU/OK and select Reminder Setup.
- 2. In Reminder Setup menu, there are three reminders that can be set, *Reminder-1* to *Reminder-3*. Select your preferred reminder number and then press **MENU/OK**.
- 3. There are three reminder options once/daily/weekly. Select the option that suits your need and press MENU/OK.
 - When ONCE is selected, it will prompt you to enter date and time setting,
 - When DAILY is selected, it will prompt you to enter time setting,
 - When WEEKLY is selected, it will prompt you to select the day of the week, and time setting.
- 4. Press MENU/OK to save date and time.
- 5. Press MENU/OK to start recording the reminder message. Press MUTE/DELETE to skip this step. Your recording can be between two to 30 seconds long.
- 6. Press **MENU/OK** to stop recording. The system will start playing the recorded reminder message. It will then return to the *Reminder Setup* menu.

Turn Off Message Reminder

- 7. Press MENU/OK when the phone is on standby and scroll down to select *Reminder Setup* and press MENU/OK.
- 8. In *Reminder Setup* menu, select the reminder that you want to switch off and then press **MENU/OK**.
- 9. Select *OFF* and press **MENU/OK** to confirm selection.

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, visit the customer support page of our website listed on the front cover.

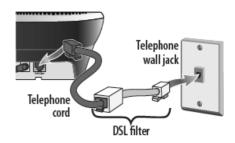
General Problems	Possible Solutions
No handsets can make or receive calls.	 Check the telephone cord connection. Disconnect the base AC adaptor for a few minutes; then reconnect it.
A handset can't make or receive calls.	Move the handset closer to the base.
A handset can make calls, but it won't ring.	 Make sure the ringer is turned on. Make sure DND Mode is turned off (see page 22).
A handset is not working.	Charge the battery for 15-20 hours.Check the battery connection.
The phone keeps ringing when I answer on an extension.	You may have to change the line mode. Contact Customer Service for instructions.
Audio Issues	Possible Solutions
Callers sound weak or soft.	 Move the handset closer to the base. Keep the handset's battery fully charged. Increase the earpiece volume (see page 16).
There's a lot of noise or static on the line	 Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source. Try to adjust the audio tone. During a call, press TONE to cycle through the three audio tone options: Low Tone, Natural Tone (recommended for hearing aid users), or High Tone. (The tone setting appears in the display as you do this.) If you use a telecoil hearing aid, turn on T-coil mode (see page 14). If you have any service that uses the phone line, add a DSL or telephone line filter (see page 34).

Caller ID Problems	Possible Solutions
Caller ID information does not display.	 Let calls ring twice before answering. Make sure your Caller ID service is active.
Caller ID displays briefly and then clears.	You may have to change the line mode. Contact Customer Service for instructions.
Caller ID displays, but I can't hear the CID announcements.	 Making sure Caller Announce (Text-To-Speech) is turned on (see page 23). Increasing the ringer volume so the CID announcements are louder.
Multi-handset Problems	Possible Solutions
I can't transfer calls.	Reset all the handsets (see page 34).
Two handsets can't talk to a caller.	See if any handset is in Privacy Mode.
A handset says <i>Unavailable</i> .	 Move the handset closer to the base. See if any handset is in Privacy Mode. Reset the handset (see page 34).
I can't register a new handset.	Reset the handset (see page 34). See if you already have 6 registered handsets.
	Haridooto.
Answering System Problems	Possible Solutions
Answering System Problems The answering system does not work.	
	Possible Solutions • Make sure the answering system is on.
The answering system does not work.	Make sure the answering system is on. Make sure the base is plugged in. See if Record Time is set to Announce Only. Delete messages (memory may be full). Set the answer machine ring time to 6 or less to ensure that the messages are not
The answering system does not work. The system won't record messages. A handset can't access the answering	Possible Solutions Make sure the answering system is on. Make sure the base is plugged in. See if Record Time is set to Announce Only. Delete messages (memory may be full). Set the answer machine ring time to 6 or less to ensure that the messages are not going to voice mail (see page 27). See if another handset is using the system.
The answering system does not work. The system won't record messages. A handset can't access the answering system.	Possible Solutions Make sure the answering system is on. Make sure the base is plugged in. See if Record Time is set to Announce Only. Delete messages (memory may be full). Set the answer machine ring time to 6 or less to ensure that the messages are not going to voice mail (see page 27). See if another handset is using the system. Make sure the phone is in standby. If there was a power failure, re-record your
The answering system does not work. The system won't record messages. A handset can't access the answering system. My outgoing message is gone.	Make sure the answering system is on. Make sure the base is plugged in. See if Record Time is set to Announce Only. Delete messages (memory may be full). Set the answer machine ring time to 6 or less to ensure that the messages are not going to voice mail (see page 27). See if another handset is using the system. Make sure the phone is in standby. If there was a power failure, re-record your personal outgoing message. Make sure call screening is turned on.

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.



Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adaptor and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

- 1. Disconnect all cables and cords and remove all compartment covers.
- 2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.
- 3. Let dry for at least three days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Resetting a Handset

If you have trouble with a handset or if you want to replace one, reset it:

- 1. Press and hold **END/CLEAR** and **#/ DND** at the same time until *System Reset* displays (about 5 seconds).
- 2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.
- 3. To confirm, select Yes. The handset displays, Handset not registered.

Registering a Handset

If you see a "not registered" message on a handset, you must register it to a base before using it.

- 1. Place the handset on the base; the display should say *Handset Registering*.
- 2. Wait until the handset display says *Registration Completed* (about 30 seconds), then pick up the handset.
- ≥ If you don't hear a dial tone or the display shows *Registration Failed*, charge the battery completely, then try again.

Power Failure Back Up System

- If your telephone service provider requires you to connect the phone to a modem/ router/terminal adaptor installed in your home, then you may not be able to make or receive calls, in the event of a power failure.
- > NBN advises end users that devices, including home phones, connected to the nbn™ network will not work during a power failure unless you:
 - have a battery backup (selected FTTP customers), or
 - retained your traditional (copper) phone service.

When a power failure occurs, the charged handset temporarily supplies power to the SSE 45 base. You can then make and receive calls using a handset. However, none of the keys on the base unit are functional during the power failure mode.

During a power failure, place the charged handset on the base, the handset LCD backlight is illuminated for about a couple of seconds and the message, "Supplying power Handset >> Base", is displayed on the LCD. Once the base receives power from the handset, the message, "Please don't pick up the handset", is displayed on the LCD.

If the handset is lifted from the base during the power back up mode, the message, "Please put on the base cradle", will be displayed on the LCD. If the battery level is low, the unit will not work efficiently during the power failure mode.

Making Calls

To make a call during a power failure, taking care not to lift the handset from the base, press **TALK/FLASH** (the speakerphone is turned on automatically). Key in the number. Press **END**, when you finish.

When more than one handset is registered:

- You should leave one handset on the base unit for supplying the power, and use another handset for making calls. Please refer to the 'Using your Phone' section on page 16 for details.
- Do not touch the handset placed on the base unit when making a call. If you touch the handset the call may be disconnected.
- The range of the base unit is limited during a power failure. When using the additional handset to make a call, please ensure that you are close to the base.

Redial List/Phonebook

- 1. Place the handset on the base and press REDIAL/PAUSE or PHONEBOOK.
- 2. Press the UP or DOWN key and select the desired number.
- Press TALK/FLASH to dial out the number.

Adaptor and Battery Information

AC Adaptor	Base	Charger
Part number	AAD-041S(R)	AAD-600S(R)
Input voltage	100-240V AC, 50/60Hz	100-240V AC, 50/60Hz
Output voltage	9V DC @ 350mA	9V DC @ 210mA

- Use only the supplied AC adaptors.
- Use the proper adaptor for the base and any chargers.
- Do not place the unit in direct sunlight or subject it to high temperatures.

Battery Pack with Normal Use		
Part number	BT-694, BT-694s or BT-694n	
Capacity	650mAh (BT-694), 500mAh (BT-694s) or 400mAh (BT-694n)	
Talk time	about 10 hours	
Standby time	about 10 days	
Battery life	about 1 year	

- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, visit the online shop on our website (see the front cover).
- When the battery gets low, the handset beeps and shows a low battery alert; put the handset in the cradle for recharging.

Rechargeable Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- · Do not short-circuit the battery.
- The batteries in this equipment may explode if disposed of in a fire.
- Do not charge the batteries in any charger other than the one specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

Rechargeable batteries must be recycled or disposed of properly.

Uniden works to reduce lead content in our products and accessories.

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Α Answer Machine 27 Any key answer 14 Auto Talk 14 В Banner 14 Battery 36 \mathbf{C} Call Block 23 Caller ID 17 Call Transfer 25 Call Waiting 17 Chain Dialing 18 Clock 15 Conference Calling 24 D Date & Time 15 Distinctive Ringer 22 DND 22 E Earpiece Volume 16 F Find HS 9 Η Headset 26 T Intercom 25 K Key Touch Tone 14 L

LCD Contrast 14 Line Filter 34

Liquid Damage 34 M Multi-handset Features 24 Mute 11 N Noise 32 P Paging HS 14 Personal Ring 14 Phonebook 18 Privacy Mode 24 R Redial 17 Registering the HS 34 Resetting the HS 34 Ringer Tone 14 Ringer Volume 12 S Static 32 V Voice Mail 13, 25 W

Warranty 38

ONE-YEAR LIMITED WARRANTY

SSE45

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is either Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust").

Terms of Warranty

Uniden Aust warrants to the original retail purchaser only that the SSE45("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- (A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;
- (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- (C) Improperly installed contrary to instructions contained in the relevant Owner's Manual
- (D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- (E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy

If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service

Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD

Phone number: 1300 366 895

Email address: custservice@uniden.com.au

